

DSA Information Update for February 2018 NEON Meeting

Note: All data is Raw Data, and is NOT official data prepared by the SLC's MI Teams

DSA Application Volumes as at Wednesday, 31st January 2018

Academic Year	Original F/cast	DSA Applic'ns received	Fully Proc'd	Cancel'd, Withdr'n, Ineligible	Pended for Eligib't'y	Lapsed	Outst'g NAR\ Student Action	In Progress	PIT (as @ June 2017)
2010/11		38,790							2,512
2011/12	42,500	49,932	42,276	2,235	15	4,430	675	1	3,108
2012/13	52,500	50,015	42,907	2,987	30	3,666	421	4	3,152
2013/14	53,700	54,041	45,366	2,036	265	2,426	3,947	1	3,048
2014/15	66,100	67,604	53,212	5,323	85	7,773	1,207	4	4,588
2015/16	76,100	69,577	51,848	5,909	107	5,164	6,548	1	5,349
2016/17	80,000	68,911	51,042	4,171	1,606	3,322	8,769	1	5,100
2017/18	80,500	69,830	32,844	2,711	16,044	126	17,913	192	TBA

DSA Applications Received per week

(Peak week for DSA applications recently: **c. 2,743** p.w. in first week of September 2016)

Date	Student Finance England 2017/18 AY NEW DSA Applic'ns pw	Student Finance Wales 2016/17 AY NEW DSA Applic'ns pw	Student Finance Wales 2017/18 AY Total DSA Applic'ns	Student Finance Wales 2016/17 AY Total DSA Applic'ns
8 th Jan. '18	280	7	3,319	3,653
15 th Jan. '18	878	5	3,371	3,655
22 nd Jan. '18	900	12	3,411	3,654
30 th Jan. '18	1,298	1	3,476	3,654

Current DSA Processing Turnaround Times

(* in **WORKING DAYS**) at **Thursday, 1st February 2018**

E-mails	SFE Actual	SFW Actual	Internal Target	Application Processing	SFE Actual	SFW Actual	Internal Target
General Inbox	1	1	2	2017/18 Applicat'ns	5	1	10
Invoice Team	3	2	3	Supplier Invoices	9	13	20
Disability Advisor	1	1	2	Medical Evidence	2	13	10
Access Centre	1	1	2	2017/18 AY NAR's	2	4	10