

DATA, ACCESS & SUCCESS IN HIGHER EDUCATION: THE AUSTRALIAN EXPERIENCE

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Context

Australian Student Equity Policy Framework

- Long history of policy commitment to equitable participation in HE:
 A Fair Chance for All (1990)
- Equity is measured as enrolment share
- 6 designated equity groups currently under review
- 25 years of time series data
- 2010 higher education reforms:
 - 40/20 attainment targets
 - Demand driven funding system plus Higher Education Participation and Partnership Program (HEPPP)





Context cont'd

Australian Student Equity Policy Framework

2017

- Second unsuccessful attempt at major policy reform: desire to introduce performance measures and performance-based funding with a view to curb attrition rates and the overall cost of the HE system
- Funding freeze through budget process: re-caps the system
- External evaluation of the contributions of HEPPP: insufficient evidence to demonstrate direct impact on low SES participation rate (ACIL Allen Consulting, 2017)
- Review of equity groups under way (ISSR, 2017)





Australian Student Equity Data Framework

Higher Education Information Management System (HEIMS)

- Annual data collection by the Department of Education and Training under the Higher Education Support Act (HESA) 2003: http://heimshelp.education.gov.au/sites/heimshelp/2018_data_requirements/2 018higheredstudent/pages/he-student-2018#nav
- Published as Selected Higher Education Statistics –Student data (usually released in June each year, latest is 2016):
 https://www.education.gov.au/selected-higher-education-statistics-2016-student-data
- Appendix 2 Equity groups [head count]
- Appendix 5 Equity performance data
- 2017 Student Experience Survey: <u>National Report</u> (provides data for the <u>QILT</u> website)
- 2017 Graduate Outcomes Survey: <u>National Report</u> (provides data for the QILT website)
- Applications data through State-based TACs (Tertiary Admissions Centres)





Variables available through HEIMS

As selected and grouped by the Grattan Institute (2018)

Figure 3.1: The student and course characteristics used to analyse completion prospects

Personal and family	Academic performance	Institution and course	Engagement with study
1. Gender	1. ATAR	1. Institution	1. Type of
Age Aboriginal and Torres Strait Islander Disability	Highest qualification Basis of admission	2. Field of education 3. Course length 4. Credit used	attendance 2. Mode of attendance 3. Remoteness of campus 4. Move away
Citizenship Socio-			from home 5. Travel time
economic 7. Language spoken at home			6. Commencing in semester 2 rather than semester 1
8. Country of birth			
9. Remoteness of home			
10.Year 12 state or territory			



Equity Fellowship

HEPPP and institutional practice

The Fellowship explored how the Rudd-Gillard Government's vision of a more equitable higher education system was translated into institutional practice.

RQ 3: How did institutional HEPPP programs as meso-level structures contribute to student outcomes at institutional and sector levels?

Review of HEIMS equity performance data (2010-2015) with regard to access, participation, retention and completion rates of students from low SES backgrounds to identify changes over time at sector and institutional levels.

Core findings:

- Trend of stagnant participation by students from low SES backgrounds has been broken but outcomes at the institutional level were highly variable.
- Impact difficult to establish empirically but strategic intent emerged as an important variable.





Increase in Low SES Participation Rate

Policy reforms broke the trend of stagnant participation

The reform agenda to widen participation in Australian higher education over the past seven years has been a demonstrable success:

- From 2010, Australia recorded the first substantial increase in participation rates since the 1990s, up from 16.3% in 2009 to 18.2% in 2015 (Koshy, 2016), an increase of 1.9 percentage points.
- Significantly more students from low SES backgrounds in the system now than ever before: 130,246 students in 2015 compared to 90,447 in 2009 (Koshy, 2016).
- Increase of 44% while the undergraduate cohort overall expanded by 30%.
- Sector has achieved Commonwealth targets for 2015-16 based on the postcode measure of low SES but <u>not</u> on the SA1 measure: 127,000 domestic undergraduates in low SES and 18.1% participation rate (Commonwealth Government, 2016).





Equity Fellowship: Interpretive Model – Part T

T				
Criteria	National range (n=37)	Bottom third (n=12)	Middle third (n=13)	Top third (n=12)
Equity performance				
2015 Participation, access,	Participation: 3.25% - 33.45%	Participation: low < 13%	Participation: medium 13-23%	Participation: high > 23%
completion and retention				
rates of domestic under-	Access: 3.33% - 33.55%	Access: low < 13%	Access: medium 13-22%	Access: high > 22%
graduate students from low				
SES backgrounds (SA1	Completion: 3.34% – 33.18%	Completion: low < 11%	Completion: medium 11-20%	Completion: high > 20%
measure with PC 2011 fall-				
back) Retention ratio (2014)	Retention: 62.72% - 89.07%	Retention: low < 78%	Retention: medium 78-81%	Retention: high > 81%
	Retention ratio: 0.93 – 1.01	Retention ratio: low < 0.98	Retention ratio: medium 0.98-	Retention ratio: high > 0.99
		(n=10)	0.99 (n=20)	(n=7)
Change in the no. of	Change: -10% - 141%	Low increase < 16%	Medium increase 16-27%	High increase > 27%
domestic UG students		(n=14)	(n=12)	(n=11)
(2010-15)				
Change in low SES	Participation rate increase:	Participation rate increase:	Participation rate increase:	Participation rate increase:
participation rates (2011-15	-5.42 – 5.61 percentage points	negative < 0 percentage points	medium 0.1-1.3 percentage	large > 1.3 percentage points
based on SA1)			points	
Size and structure of HEPPP	program			
HEPPP Participation \$\$\$	\$374,000 - \$10,772,000	Small < \$3m	Medium \$3m-\$4.5m	Large > \$4.5m
received (2015)				
% rollover request in 2011	0 – 139%	None	Medium 1-50%	Large > 50%
Structure of 2015 HEPPP	Pre-access: 0%-58% / 0%-75%	Pre-access: 0-15% / 0-20%	Pre-access: 16-30% / 21-43%	Pre-access: 31-58% / 44-75%
program: expenditure /	Access: 0%-40% / 0%-40%	Access: 0% / 0% (n=9)	Access: 1-7% / 1-14% (n=13)	Access: 8-40% / 15-40% (n=13)
initiatives as per Equity	Participation: 3%-92% / 25-89%	Participation: 3-42% / 25-43%	Participation: 43-62% / 44-60%	Participation: 63-92% / 61-89%
Initiatives Map (n=35)	Attainment: 0%-14% / 0%-20%	Attainment: 0% / 0% (n=19)	Attainment: 1-5% / 1-6% (n=7)	Attainment: 6-14% / 7-20% (n=9)
Number of HEPPP-funded	2012: 9 – 61	2012: Moderate < 20 initiatives	2012: Large 20 – 32 initiatives	2012: V large > 33 initiatives
initiatives (2012 and 2015)	2015: 4 - 53 (n=35)	2015: Small < 10	2015: Medium 10-20 initiatives	2015: Large > 20 initiatives





Unpacking the Relationships between Institutional HEPPP Programs and Student Outcomes

HEPPP programs and equity performance

- The increase recorded at sector level was not at all evenly distributed across the 37 public universities which received HEPPP funding in 2015: some universities contributed disproportionately to the national increase in low SES participation rates.
- There were no clear correlations between the changes in low SES participation rates over the period 2011-2015 and either:
 - The amount of HEPPP funding received
 - Institutional growth (undergraduate cohort)
 - The size and diversity of the undergraduate student cohort.
- Strategic intent with regard to institutional equity outcomes emerged as an important variable in the case studies: growth, diversity, social justice.





Unpacking the Relationships between Institutional HEPPP Programs and Student Outcomes

Demand-driven funding and HEPPP

Complex relationships between demand-driven funding and HEPPP: difficult to untangle the relative impact of each policy empirically. However, their different contributions can be clearly delineated conceptually:

- Demand-driven funding solves access issues at sector level but not necessarily at the institutional level as some institutions and courses remain highly selective.
- Demand-driven funding does not overcome the barriers to access associated with awareness, aspirations, attainment and affordability. These dimensions are addressed by HEPPP funded work.
- Neither policy is able to address the most important barrier to access comprehensively: attainment at school level. This was a particular challenge for the selective universities in this study.





Summary and Implications of Findings

2016 Equity Fellowship

- There are complex interrelationships between institutional equity strategy and its growth or other strategic objectives which need to be considered in explaining differential student outcomes.
- The influence of institutional equity strategy and practice needs to be theorised and included in impact evaluations as critical contextual information.
- Any impact evaluation of HEPPP needs to account for the effects of demand-driven funding.





NCSEHE Briefing Notes

Equity Student Participation 2011-2016

Table 4b: Low SES Population Share by State, National Ranking of SA1 Areas (2011 Census estimates)

	2011 Census
New South Wales	24.6%
Victoria	20.6%
Queensland	29.9%
Western Australia	22.7%
South Australia	30.7%
Tasmania	45.6%
Northern Territory	23.0%
Australian Capital Territory	0.2%

Source: ABS (2015).

As the vast majority of Australian undergraduate students attend an institution in their home state, institutional low SES shares will in large part reflect the size of the low SES population in their jurisdiction, as can be seen in Table 4c where low SES enrolment shares tend to track state and territory population shares.

Table 4c: Low SES Enrolment Proportion, All Institutions in State or Territory, Table A Providers, 2011-16

	2011	2012	2013	2014	2015	2016
New South Wales	16.2%	16.6%	17.0%	16.9%	17.0%	17.0%
Victoria	13.1%	13.6%	14.1%	14.1%	14.3%	14.4%
Queensland	17.6%	17.7%	17.7%	17.3%	17.5%	17.6%
Western Australia	11.7%	12.2%	12.5%	12.6%	13.1%	13.3%
South Australia	17.4%	17.9%	18.8%	19.0%	19.4%	19.8%
Tasmania	25.5%	25.1%	25.2%	25.7%	25.4%	24.6%
Northern Territory	18.1%	18.5%	18.1%	17.4%	17.5%	17.9%
Australian Capital Territory	5.3%	5.7%	5.6%	5.5%	5.3%	5.1%
Multi-State	12.6%	12.9%	12.3%	12.0%	12.1%	12.2%

Source: Australian Government Department of Education and Training (2017).

Changes to the equity framework

Assigning SES on the basis of first address (Cardak et al., 2016)

Table 5: Low SES Enrolment Proportion, SA1 Measure - First Address, 2014-16; and 2016 SA1 Measure - Current Address

SA1 – First Address	2014	2015	2016	2016 Current Address ^b	2016: Ratio of First to Current Address
National – Low SES ^a	17.7%	17.5%	17.3%	16.1%	1.07
Group of Eight	10.6%	10.2%	9.8%	8.8%	1.11
ATN	16.1%	15.8%	15.4%	14.1%	1.09
IRU	20.8%	20.5%	20.2%	18.4%	1.10
RUN	31.0%	30.0%	29.3%	26.9%	1.09
Unaligned Group	19.0%	18.9%	18.7%	18.1%	1.04
Regionally Headquartered	29.2%	28.3%	27.5%	25.7%	1.07
Metro Institutions with Regional Campuses	16.3%	16.0%	15.7%	14.3%	1.10
No Regional Campus	14.3%	14.4%	14.4%	13.9%	1.04
New South Wales	18.3%	18.0%	17.8%	17.0%	1.04
Victoria	14.8%	14.9%	15.0%	14.4%	1.04
Queensland	21.1%	20.4%	20.0%	17.6%	1.14
Western Australia	14.5%	14.7%	14.5%	13.3%	1.09
South Australia	22.9%	22.4%	21.9%	19.8%	1.11
Tasmania	29.3%	27.6%	26.2%	24.6%	1.07
Northern Territory	18.3%	18.1%	17.6%	17.9%	0.99
Australian Capital Territory	6.3%	6.1%	5.9%	5.1%	1.16
Multi-State	12.5%	12.5%	12.4%	12.2%	1.02

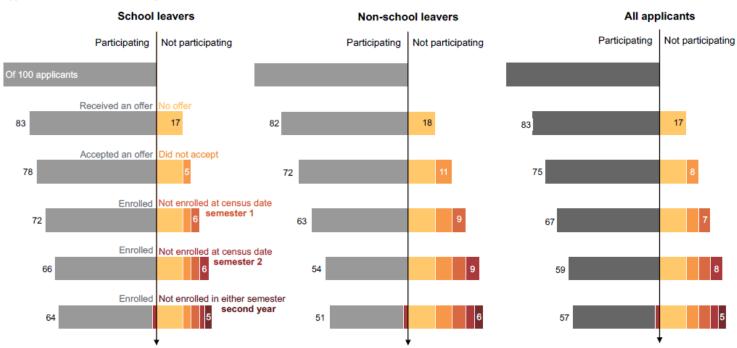
Note: a. Please see the Introduction for how measure of low SES, regional and remote equity groups and institutional groupings in this briefing note differ from those in earlier issues. b. Estimates using the current address are sourced from Table 4a and 4c above.

Source: Australian Government Department of Education and Training (2017).

Attrition as a research and policy challenge

Grattan Institute (2018)

Figure 1.2: A mutual selection process decides who will continue with their course Applicants for the 2014 academic year



Notes: 2014 domestic bachelor applicant cohort only. Those who completed high school in 2013 are considered school leavers. Applications to tertiary admission centres and direct applications are considered. Only those who accept or defer an offer are considered in the enrolment stages. Second year is equivalent to the third and fourth semesters after commencing studies. Applications to UAC (NSW) and UTAS (Tasmania) have a high proportion of 'offer response unknown' observations and been omitted from the analysis. The analysis only includes applicants, enrolments and completions in bachelor courses. See Appendix A for detailed methodology.

Source: Department of Education and Training (various years).

Grattan Institute 2018

HESP Discussion Paper

Drivers of attrition

Attrition Rates by Mode of Attendance and Institution

Table 15: The attrition rate of commencing students by mode of attendance at selected institutions (per cent)

Institution		Mod	e of Attend	lance	2005	2006	200	7	2008	2009	2010	2011	2012	2013	2014
mstitution															
		Exte	rnal		33.33	21.74	25.0	0	0.00	0.00	40.00	22.22	13.24	17.33	21.54
Australian Catholic Ur	niversity	Inter	nal		13.11	12.36	11.7	7 1	12.70	12.90	13.52	13.20	13.37	13.86	14.84
		Mult	i-modal			0.00	12.0	0	0.00	0.00		22.73	25.00	8.33	33.33
Bond University		Inter	nal		11.24	9.59	10.3	7 1	11.43	9.58	8.45	10.25	10.06	11.02	10.62
		Exte	rnal		30.43	33.92	32.1	.5 2	29.80	28.11	31.44	30.08	30.91	28.79	29.21
Charles Darwin Unive	rsity	Inter	nal		27.31	28.94	28.2	2 2	28.70	25.32	29.92	29.89	24.26	30.40	25.38
		Mult	i-modal		20.78	14.85	13.1	.1 1	12.64	12.89	9.54	12.96	13.78	13.16	13.88
		Exte	rnal		28.15	29.77	31.0	9 2	26.98	25.64	27.61	28.67	26.84	27.53	30.20
Charles Sturt Universi	ty	Inter	nal		11.45	12.76	12.7	3 1	11.41	13.86	13.26	12.62	13.99	17.25	17.66
		Mult	i-modal		11.30	11.07	11.4	.9	8.83	8.45	10.39	7.97	10.30	10.84	9.83
		Futamal		2.020			 72 ^		2 422	4 200	2 77/	-		2.052	4.422
Charles Sturt		External		2,938				2,876						3,952	4,123
University		Internal		2,411	2,34	4 2,3	26 2	2,121	1,948	2,013	1,847	7 2,0	001	1,797	1,438
Oniversity		Multi-modal		460) 48	8 4	70	532	899	1,309	1,318	3 1,3	350	1,328	1,557
	High 9	SES	20.16	21.25	23.0	2 16	5.60	17	.50 2	20.91	19.94	1 19	.64	21.08	22.99
Charles Sturt Low S	ES	18.92	20.70	19.5	8 18	3.35	20	.19 2	20.87	21.03	3 20	.51	22.36	24.10	
University	Medi	um SES	20.05	21.28	22.9	8 20	0.13	19	.91 2	20.56	20.47	7 20	.45	21.87	22.64

2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015

Adjusted and 'modified for student distribution' institutional attrition rates

Domestic bachelor commencing students, 2014, per cent

Table A1: Adjusted and 'modified for student distribution' institutional attrition rates, domestic bachelor commencing students, 2014, per cent

Institution	Adjusted attrition rate	OLS 'modified' attrition rate	Logit 'modified' attrition rate
The University of Melbourne	3.7	8.6	5.3
University of New South Wales	4.8	9.2	5.9

Table A1: Adjusted and 'modified for student distribution' institutional attrition rates, domestic bachelor commencing students, 2014, per cent

Institution				Adjusted attrition	OLS 'modified'	Logit 'modified'
				rate	attrition rate	attrition rate
The University	y of Melbo	urne		3.7	8.6	5.3
University of	New South	Wales		4.8	9.2	5.9
The University	y of Sydney	1		5.9	10.3	7.2
Charles Sturt	University			22.7	15.2	13.2
Federation U	niversity Au	ustralia		23.3	21.3	18.3
Central Quee	nsland Uni	versity		23.9	18.9	17.0
Southern Cro	ss Universi	ty		24.1	20.5	17.8
Eastern College Australia Inc University of Southern Queensland University of New England Charles Sturt University Federation University Australia Central Queensland University Southern Cross University Christian Heritage College Swinburne University of Technology Holmesglen Institute of TAFE Charles Darwin University Tabor Adelaide Melbourne Polytechnic University of Tasmania	20.7 21.9 22.2 22.6 22.7 23.3 23.9 24.1 24.4 24.7 25.8 26.1 27.4 28.1	17.6 13.9 16.6 15.1 15.2 21.3 18.9 20.5 21.8 16.8 23.5 18.7 18.9 24.5 30.2	11.5 15.3 13.8 13.2 18.3 17.0 17.8 19.1 14.4 22.9 16.5 15.3 20.8 25.4			
Standard deviation (percentage points)	7.5	4.4	4.3			

Completion rates - Cohort analyses

4 years, 6 years, 9 years

Cohort Analysis

Table 27: Four year completion rates for commencing domestic Bachelor students by Table A Institution (per cent)

State	Table A Institutions	2005-08	2006-09	2007-10	2008-11	2009-12	2010-13	2011-14
	Charles Sturt University	43.7	41.3	41.1	41.2	37.7	39.1	38.9
	Macquarie University	47.1	48.2	48.7	49.9	46.9	43.1	43.0
	Southern Cross University	37.9	39.9	40.2	38.9	38.5	40.6	38.7

Table 29: Six year completion rates for commencing domestic Bachelor students by Table A Institution (per cent)

State	Table A Institutions	2005-10	2006-11	2007-12	2008-13	2009-14
	Charles Sturt University	56.0	54.2	53.7	55.9	53.5
	Macquarie University	71.9	71.9	73.2	73.0	71.3
	Southern Cross University	52.6	54.7	52.7	52.1	52.5

Table 31: Nine year completion rates for commencing domestic Bachelor students by Table A Institution (per cent)

State	Table A Institutions	2005-13	2006-14
	Charles Sturt University	62.3	61.3
	Macquarie University	78.7	77.7
	Southern Cross University	59.3	60.7
	The University of New England	61.3	59.5
New South Wales	The University of New South Wales	82.5	81.9
New South Wales	The University of Newcastle	77.4	77.0

Cohort analysis through an equity lens

Completing university in a growing sector: is equity an issue? (Edwards & McMillan, 2015)



Figure 1: Completion rates, nine years after commencement, for selected characteristics, domestic bachelor students commencing in 2005

Influence of student characteristics on attrition

Linear regression analysis

Table A3: Ordinary Least Squares linear regression analysis (full model and bivariate linear regressions by student characteristics) for 2014 attrition rate of domestic bachelor commencing students

Student Characteristic	Adjusted R ² (variation explained), %
Institution	18.83
Type of attendance (full-time, part-time)	4.94
Mode of attendance (internal/external/multi-modal)	3.12
Age group (<20, 20-24, 25+ years)	2.66
Basis of admission (ATAR group, higher education, mature age etc)	2.51
Field of education (narrow field of education)	1.49
Socio-economic status (SES)	0.29
Indigenous	0.14
Non English Speaking Background	0.08
Gender	0.01
Full model including above variables	22.55%

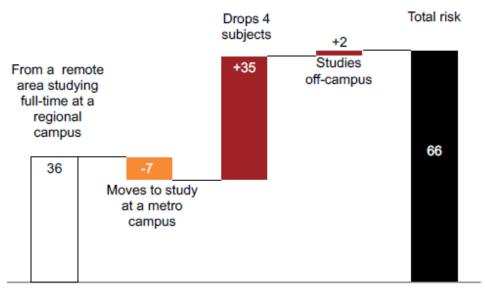


What kind of information is in students' best interest?!

Grattan Institute (2018) proposal for a risk calculator

Figure 5.1: Studying full-time minimises the risk of not-completing university

Risk of not completing university within eight years, per cent





Notes: This hypothetical prospective student is assumed to be a non-Indigenous male Australian citizen who speaks English at home, reports no disability, lives in a median SES area of NSW, lives 20- to-40 minutes from campus, and starts university in the first semester. He uses a previous diploma as his basis of admission.

Source: Grattan analysis of Department of Education and Training (various years).

Student Experience Survey 2017

Small differences by student demographics

Table 7 The undergraduate student experience, by demographic and contextual group, 2017 (% positive rating)

	Group/subg	roup Ski	ills pment	Learner Engagement	Teaching Quality	Student Support	Learning Resources	Educational Experience		
Gender	nder Male Female		В	60	78	72	82	76		
			2	59	81	73	84	80		
Age	Under 25		1	63	80	72	84	79		
	25 to 29	_	-							
	30 to 39									Overall
Indigenous	40 and c		Group/subgroup conomic High Medium		Skills group Development	Learner nt Engagement	_	•	Learning Resources	Educational Experience
	Indigen							Support		
	Non-Ind	Socio-economic			80	62	81	71	83	80
Home language		Status			81	60	81	74	84	79
	Other		Low		81	57	81	75	84	78
Disability D	Disabilit	Location	Metro		81	61	81	73	83	79
	No disak		Regional/remote		81	57	81	74	84	79
Study mode	Internal	Total	Total			60	80	73	83	79

^{*} Previous higher education experience and First in family status include commencing students only.

Residence status

Table 10 The undergraduate student experience, 2017 - by university (% positive rating, with 90% confidence intervals)*

First in family status*

Previous high education experience**

education

University		Skills	Development	Learner Engagemen	Teaching	Quality	Stude	nt Support	Learning Resources	Overall Educational Experience
Australian Catholic Univer	rsity	84.2	(83.6, 84.8)	67.7 (66.9, 68.4)	80.7 (80.1	, 81.4)	74.6 (73.8, 75.4)	84.5 (83.9, 85.1)	80.4 (79.8, 81.1)
Bond University		92.7	(91.3, 94.1)	85.0 (83.1, 86.9)	92.7 (91.3	, 94.1)	90.8 ((89.1, 92.5)	93.9 (92.6, 95.2)	90.5 (89.0, 92.1)
Central Queensland Unive	rsity	79.5	(78.1, 80.8)	50.2 (48.1, 52.3)	82.2 (80.9	, 83.5)	78.9 (77.3, 80.5)	85.7 (84.3, 87.2)	80.1 (78.7, 81.4)
Charles Darwin University	т	76.6	(74.6, 78.6)	50.3 (46.9, 53.7)	76.2 (74.3	, 78.2)	73.7 (71.3, 76.2)	82.5 (79.9, 85.1)	74.9 (72.9, 76.8)
Charles Sturt University		78.6	6 (77.7, 79.6)	66.2 (64.7, 67.7)	78.4 (77.5	, 79.3)	76.7	75.6, 77.8)	82.1 (81.0, 83.3)	75.9 (74.9, 76.9)
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New to higher	79		61	82	75	8'	7	80		

Overall

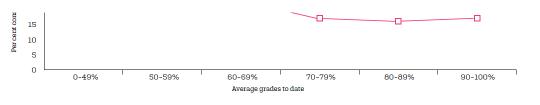
SES: Considering early departure

Equity students were more likely to consider departure

Table 14 Selected reasons for considering early departure among undergraduate students, 2016 and 2017

Departure reason	Per cent considering departure 2016	Per cent considering departure 2017		
Health or stress	41	45		
Study life balance	27	30		
Workload difficulties	25	26		
Need to do paid work	25	26		
Financial difficulties	24	25		
Personal reasons	24	24		
Need a break	22	24		
Expectations not met	22	23		
Boredom/lack of interest	22	22		
Career prospects	20	19		
Family responsibilities	17	18		

First in family status [†]	First in family
	Not first in family
Previous higher education experience ⁺⁺	Previous experience
	Previous experience
	New to higher educa



Limitations of current data collections

HESP Discussion Paper

Annual student data collection can be used to derive measures of student progress by institution and field of education.

Issues:

- This information is not easily accessible nor is it promoted as an information source for (prospective) students, researchers and policy analysts.
- The introduction of longitudinal data and case studies may also assist student analysis and higher education policy making, e.g. benefits of incomplete HE participation.
- Tracking students across the tertiary sector would permit enhanced analysis of student pathways across the sector: need for a common student identifier.
- The current data collection does not capture why students decide to leave (nor, indeed, why they choose to return). But: Student Experience Survey = intention to leave, and the reasons why. Need for departure survey?
- Plus for equity research/performance analysis: student characteristics explain very little of inter-institutional variance once other factors are accounted for.





Concluding remarks

The Australian context

- Need for high levels of data literacy among practitioners and university managers to navigate various data challenges: definitions, availability, levels of (dis)aggregation, analysis approaches, and interpretations
- Student characteristics explain very little of the inter-institutional variance.in attrition and completion rates once other factors are accounted for (which are highly correlated with equity student groups), esp.:
 - Prior attainment (SES)
 - Part-time study (age, disability and carer responsibilities)
 - Type of institution (regionality, SES, age, Indigeneity, online study)
- Policy challenge: how to develop meaningful performance indicators, incentives and benchmarks? How to avoid essentialising disadvantage and encourage universities to provide tailored support to diverse cohorts?





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Thank You and Questions

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