

## NEON DSA Working Group – North and South Update

### Application Launch Date!

2020 applications launched on Monday 17th February. Remember that new students can apply for their DSA online as part of their main core application process. The end to end process does take longer for students applying for DSA, so please try to encourage early applications where possible.

e-Guidance to assist with this aim can be found at

<https://media.slc.co.uk/sfe/quickstartfinanceguide/dsa.html>

### Application Volumes (as at mid-January 2020)

Total Submitted	96,048
Fully Processed	43,260
Awaiting Further Information from Customer	52,648
Of which, Awaiting Eligibility Information	35, 415
Of which, Outstanding work needed at NA Centre	17,222

### Current Timescales

Workstream area	Oldest date	Current turnaround time
DSA1 Application Forms	18th February 2020	4 days
Needs Assessment Reports	14th February 2020	6 days
Supplier Invoices	14th February 2020	6 days
Student Claims	17th February 2020	5 days
Emails (students)	19th February 2020	3 days
Emails (suppliers)	17th February 2020	5 days
Emails (HEIs)	21th February 2020	1 day
Emails (NACs)	19th February 2020	3 days

Daily updates on current work timescales can be found at

[www.practitioners.slc.co.uk/exchange-blog](http://www.practitioners.slc.co.uk/exchange-blog)

### Non-Medical Helper (NMH) supplier list

Since the cease of trading of DSA-QAG, SFE are managing the Needs Assessors Supplier List, which can be used to view and obtain supplier contact details in order to provide NMH quotations.

To update contact details or request information about availability, email [dsa\\_requests@slc.co.uk](mailto:dsa_requests@slc.co.uk)

The list is managed and owned by the Department of Education (DfE). Any requests for additional roles to be agreed or requests to be added should be directed to [Disabled.STUDENTALLOWANCES@education.gov.uk](mailto:Disabled.STUDENTALLOWANCES@education.gov.uk)

Please note at the moment there is a temporary restriction on new providers being added to the list. DfE will release more information when that changes.

### Assistive Technology Tender Process

Bids have been received for the Assistive Technology Tendering Process and are currently being reviewed by SFE. Updates on the outcome of the bidding process will be given in due course.