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/SF_England



/SFEEngland



/SFEFILM

www.gov.uk/studentfinance

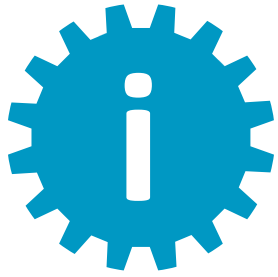


SLC

Student Loans Company

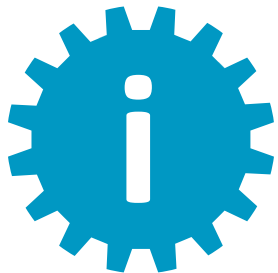
sfe

student finance england
The student finance experts



SECTION CONTENTS

- Funding Information Partners Account Manager team
- How we can support NEON members
- SFE Resources & Websites
- Discussion



STUDENT FINANCE ENGLAND

MEET THE FI PARTNERS ACCOUNT MANAGERS

North East England, Yorkshire and Humber

Kevin – kevin_mcmullan@slc.co.uk

North West England and North Wales

Jon – jon_legg@slc.co.uk

The Midlands

Ahmar – ahmar_ehsan@slc.co.uk

South West England and South Wales

TBC – fundinginformationpartners@slc.co.uk

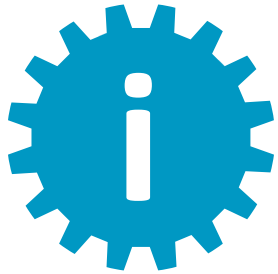
South East England

Charmaine – charmaine_valente@slc.co.uk

London and the East of England

Ben – ben_rutter@slc.co.uk





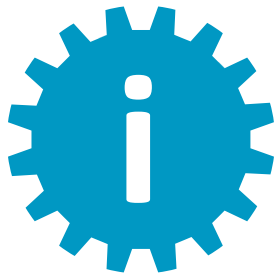
STUDENT FINANCE ENGLAND

SUPPORT FROM THE FI PARTNERS ACCOUNT MANAGERS

We can provide the following support to you:

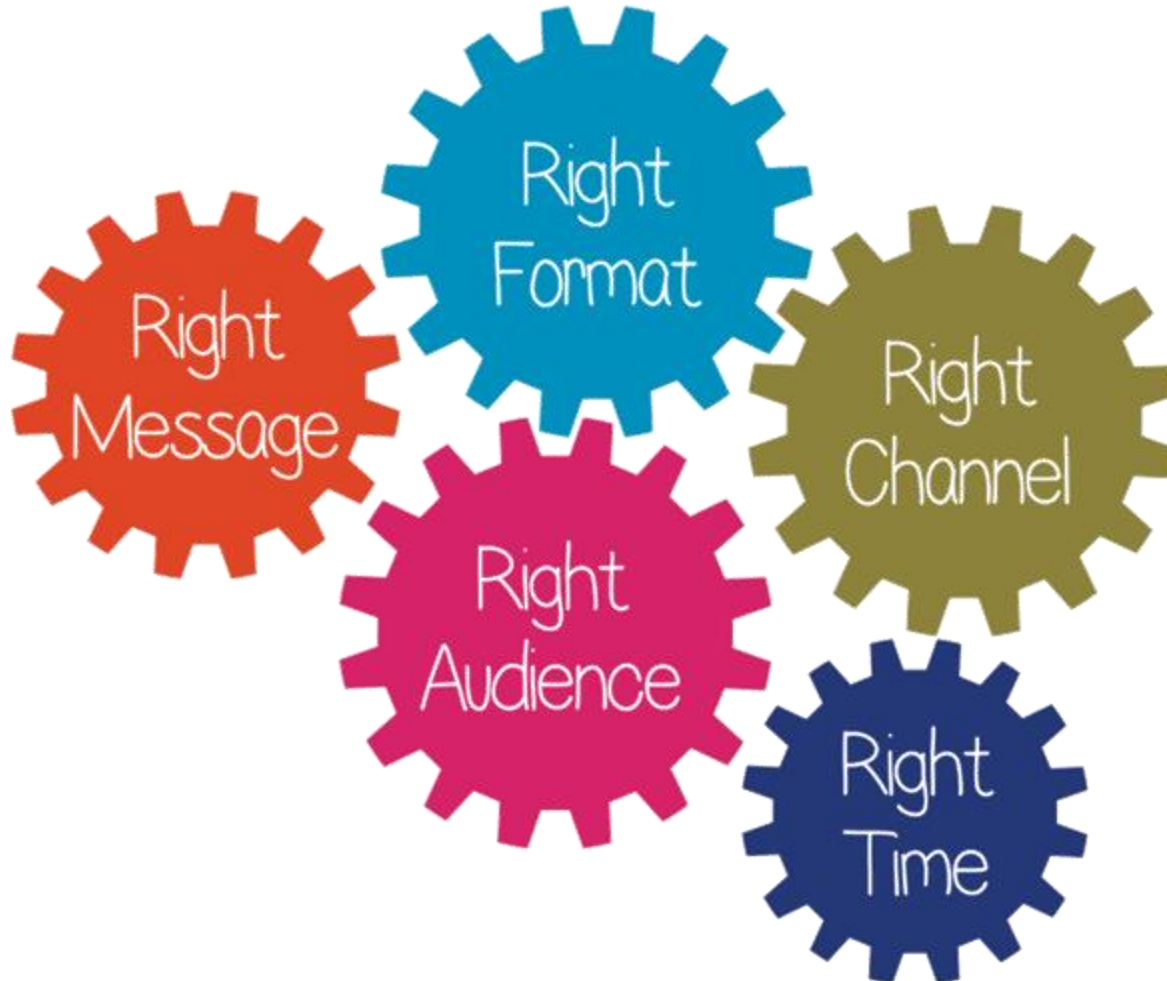
- Contributing to NEON events, meetings, working groups, initiatives etc
- Providing staff training at your institution (on student finance policy; eligibility criteria; application / payment / repayment; and all our resources)
- Sending you email updates (please contact us to be added to our mailing list)
- Reviewing student finance content on your institution's website
- Feeding back your views and suggestions re: our resources
- Being a point of contact for funding queries

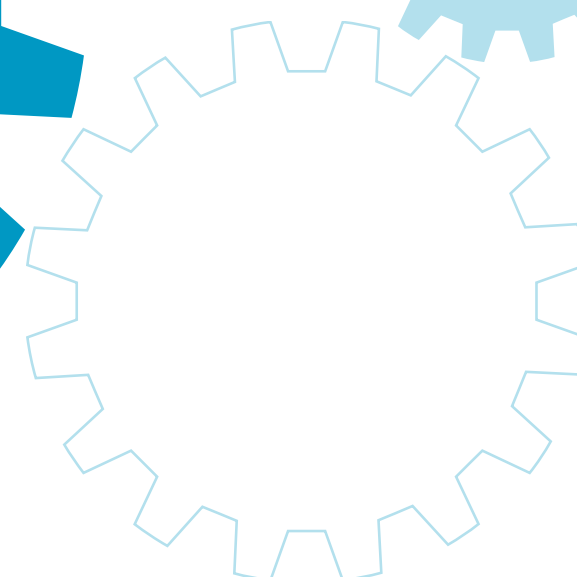




SFE RESOURCES

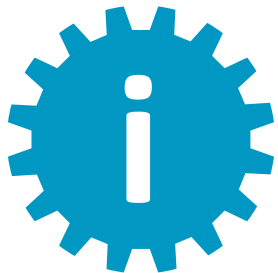
THE ROLE OF SFE RESOURCES





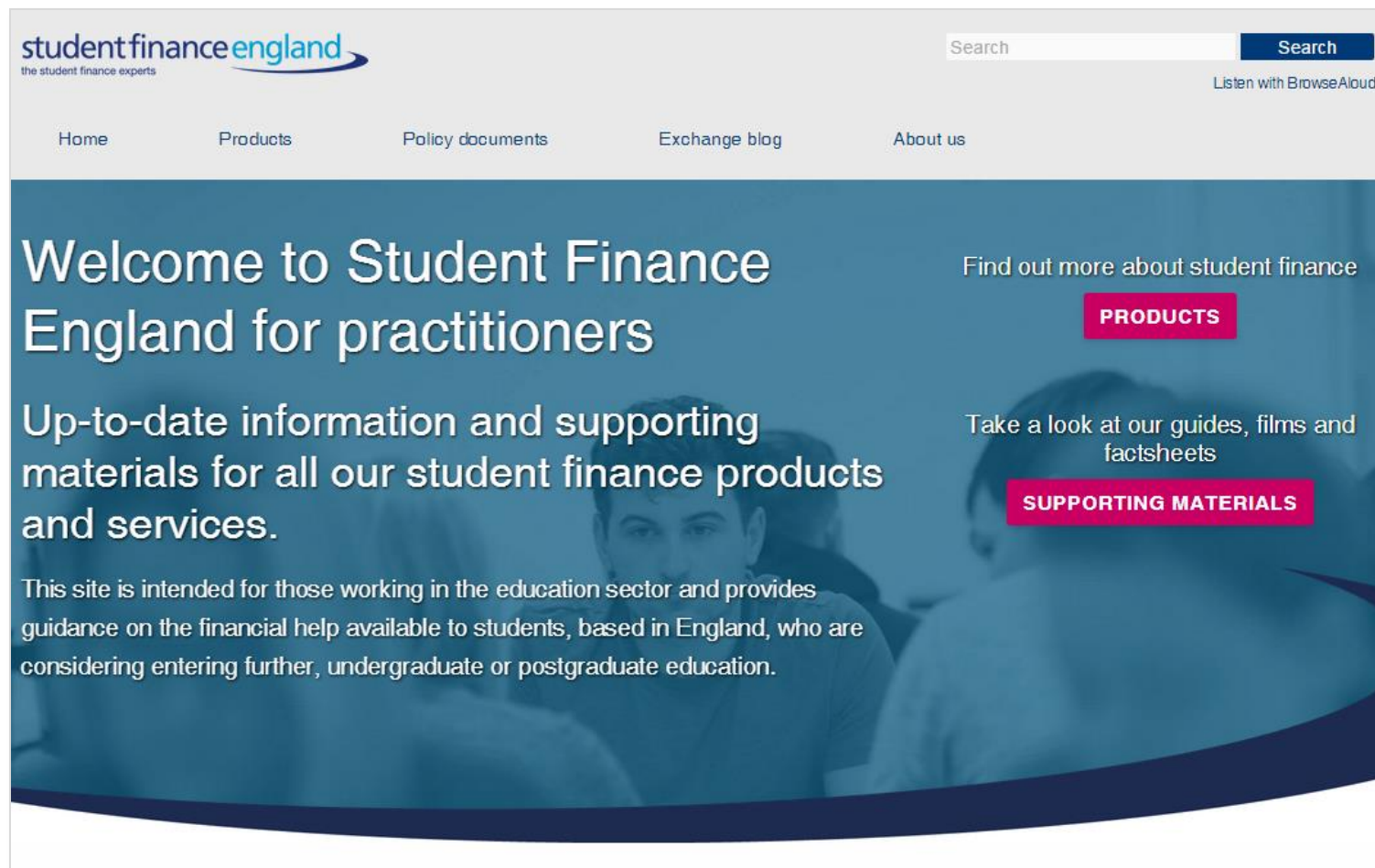
www.gov.uk/studentfinance

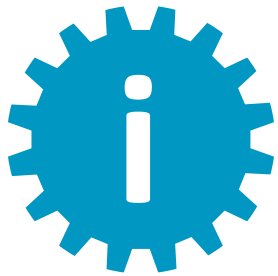




SFE RESOURCES

WWW.PRACTITIONERS.SLC.CO.UK – A NEW LOOK!!





SFE RESOURCES

WWW.PRACTITIONERS.SLC.CO.UK – A NEW LOOK!!

Selecting 'SUPPORTING MATERIALS' from the home page directs you to the new resource finder, allowing access to individual items or bundles – a range of resources covering a particular topic:

Search resources by;

- Academic Year
- Intended Audience
- Subject
- Resource Type



Academic year

☐ 2017/18

☐ 2016/17

Level of study

☐ Further Education

☐ Undergraduate full-time

☐ Undergraduate part-time

☐ Postgraduate

Intended audience

☐ Practitioner

☐ Student

☐ Parent or partner

Subject

☐ Core student finance

☐ Childcare and Dependents' Grants

☐ Disabled Students' Allowances

☐ EU students

☐ Loan repayment

☐ Other

Resource type

☐ Factsheet

☐ Quick guide

☐ Main guide

☐ Film

☐ Bundle

☐ Presentation

Reset

We've created a range of supporting materials to help you explain and promote our products and services to students, parents and partners at all stages of their student finance journey.

Factsheets

Our factsheets are written for you, to help you deliver accurate and up-to-date information to your students.

Quick Guides

Our quick guides highlight essential information for students and their family members. Our quick guides are often available earlier than the main guides, delivering key facts as soon as we're able.

Main Guides

Our main guides are written for students and their family members. Main guides often contain more detailed and specific information than our quick guides.

Films

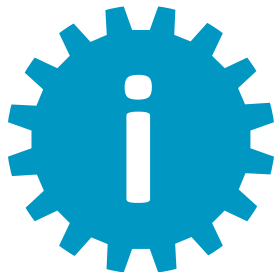
Our range of short films deliver high-level information for you and your students. The films have been gathered into playlists, grouped by study level or a common theme. All of our films can be found on our [YouTube channel](#) - [youtube/SFEFILM](#).

Bundles

Our bundles gather together supporting materials on a similar subject or theme. Available as a single download, bundles will save you the time and effort of searching for individual supporting materials.

Presentations

Some of our presentations have been created to be used by you as a reference and educational tool; others for you to share with your students.



SFE RESOURCES

WWW.PRACTITIONERS.SLC.CO.UK – A NEW LOOK!!

Academic year

- ☒ 2017/18
- ☐ 2016/17

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- ☐ Other

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- ☐ Factsheet
- ☐ Quick guide
- ☐ Main guide
- ☐ Film
- ☒ Bundle
- ☐ Presentation

Reset

2017/18 Undergraduate launch pack bundle

Last updated: 18/04/2017 **Bundle**

Our launch pack for 2017/18 has a range of resources to help encourage students to apply for their student finance. The pack includes infographics and an animated film that you can share on your website and social media channels. There's a link button graphic you can use to take students directly to our Student Finance Zone, as well as instructions for sharing our resources and some suggestions for social media posts. Download the pack now and start sharing with your students.

[Download this Bundle \(ZIP - 519 KB\)](#)

Student Finance England Twitter embed bundle

Last updated: 01/11/2016 **Bundle**

We'd love you to share our @SFE_England twitter feed on your site, it's a great way to stay up-to-date with our latest news and updates. This pack contains the embed code, instructions and a copy of our terms and conditions for use.

[Download this Bundle \(ZIP - 17 KB\)](#)

Repayment plan identifier link pack bundle

Last updated: 18/04/2017 **Bundle**

We've produced a new repayment tool to help students and customers already in repayment quickly identify the type of loan they have and direct them to the information they need. Use our link button on your website to take students directly to the repayment tool.

[Download this Bundle \(ZIP - 49 KB\)](#)

Quick Start Guide link pack bundle - Undergraduate

Last updated: 09/11/2016 **Bundle**

Our interactive quick start guides allow students and parents to find the different types of student finance available – including how to apply and repay – all in one central place. Encourage your students to use this essential information by embedding our link button on your website. Just follow our simple instructions below – it's that easy!

[Download this Bundle \(ZIP - 55 KB\)](#)

Student Finance Zone link pack bundle

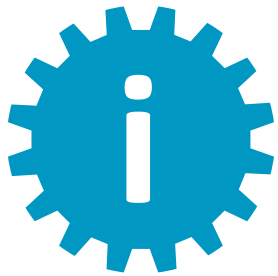
Last updated: 09/11/2016 **Bundle**

Our link packs contain images and instructions to help you create a direct link to our content on your website or blog. The Student Finance Zone on thestudentroom.co.uk has up-to-date information on all our undergraduate, postgraduate and further education products and services. Students can take part in forums, discussions and surgeries with our experts.

[Download this Bundle \(ZIP - 286 KB\)](#)



2017/18



SFE RESOURCES

WWW.PRACTITIONERS.SLC.CO.UK – A NEW LOOK!!

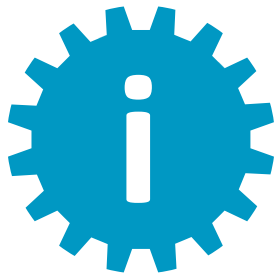
Visit our Exchange Blog for the latest;

- Practitioner News
- Policy and Procedure Updates
- New Resources
- Marketing Messages



2017/18

The screenshot shows the 'studentfinanceengland' website header with a search bar and navigation links: Home, Products, Policy documents, Exchange blog, and About us. The main content area is titled 'EXCHANGE' and features a 'Recent articles' section with a list of links: 'Part-time students can apply for 2017/18 student finance now!', 'Talking to students about loans - Advanced Learner Loan', 'Sharing our content online', and 'What employees need to know - Advanced Learner Loan'. Below this is a 'Tags' section with a list of categories and counts: Undergraduate (7), Further Education (4), Postgraduate (3), Advanced Learner Loan (3), Application launch (2), Bundles (1), Full-time (1), Childcare Grant (1), Adult Dependants' Grant (1), Parents' Learning Allowance (1), Dependants' Grants (1), Maintenance Loan (1), Withdrawing or suspending (1), Disabled Students Allowances (1), Repayment (1), Part-time (1), and National Careers Service (1). An 'Archive' section at the bottom indicates 'No archived items'. On the right side, there are three featured articles: 1) 'Order our new repayment guide now' dated 27/02/2017, featuring a student and a 'NEW REPAYMENT GUIDANCE' badge; 2) 'Part-time students can apply for 2017/18 student finance now!' dated 15/05/2017, featuring an information icon; 3) 'Talking to students about loans - Advanced Learner Loan' dated 03/05/2017, featuring a question mark icon. Each article includes a brief description and a 'read more' link. At the bottom right, there is a section titled 'Sharing our content online' dated 03/05/2017, featuring a gear icon, with a description of tools for sharing student finance products and a 'read more' link.



SFE RESOURCES

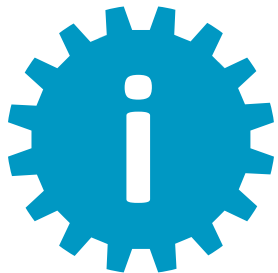
2017/18 PRACTITIONER FACTSHEETS

Our factsheets are designed to help practitioners provide students and sponsors the most accurate, up-to date information about student finance:

Popular factsheet content includes;

- Funding for new and continuing students
- Eligibility, evidence and applications
- DSA's & Dependants Grants



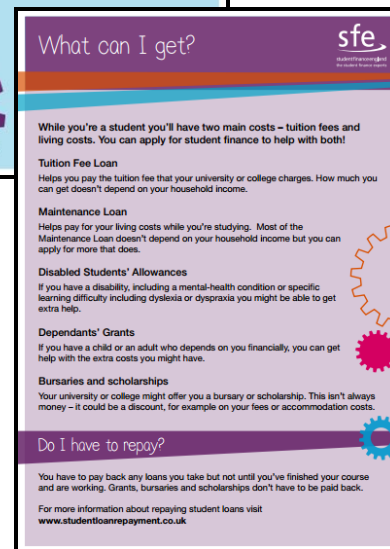


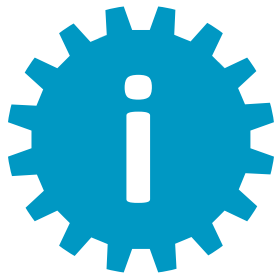
SFE RESOURCES

INTRODUCTORY MATERIALS – NEW FOR A/Y 2017/18

High level introductory resources ideal for open days/beginning to raise awareness of student finance are now available:

- Money for Uni? Quick Guide
- Student Finance Explained Film
- Introduction to Student Finance 2017/18 Film for Practitioners
- PowerPoint Presentation





SFE RESOURCES

2017/18 QUICK GUIDES

Our Quick Guides provide high level information on everything from the 2017/18 support package to the application process and student loan repayment:

- Communicate key facts, processes & dates
- Ideal for open days or information events

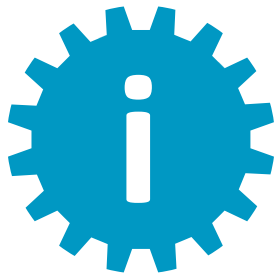
Out of stock?

- Check out the online interactive Quick Guide?



2017/18





SFE RESOURCES

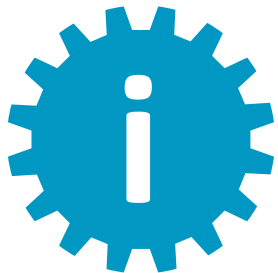
ONLINE QUICK GUIDE

Quick Guide information is also available in an online platform that allows students and sponsors to find out about student finance and repayments:

Features of the online Quick Guide:

- Can be [embedded](#) on your website for easy student access
- Links to SFE content on GOV.UK and The Student Room
- Printer friendly content





SFE RESOURCES

2017/18 APPLICATION LAUNCH PACK

To encourage students to apply early and get their money on time, we've created a launch pack with resources for you to share on your website and social media channels:

FIND OUT what you can get

REGISTER online

FILL IN the application

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student finance england
the student finance experts

Going to uni or college this year?

Follow our three easy steps now to make sure you get your money in time for the start of your course.

- Find out what you can get**
Before you apply, have a look at the range of resources we have on our student finance zone – www.thestudentroom.co.uk/studentfinance – to find out what you can get and how to apply.
- Register online**
The quickest and easiest way to apply is online at www.gov.uk/studentfinance
- Fill in the application**
You don't need a confirmed place at uni or college. You can use your preferred choice of course and simply update the details online later if you need to.

1, 2, 3..go!

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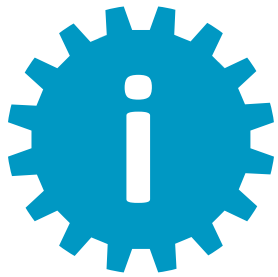
- FIND OUT** what you can get
- REGISTER** an online student finance account
- FILL IN** your application

Apply for your student finance now!



Download the pack now and start sharing with your students!

www.practitioners.slc.co.uk/resources/tools-and-widgets



SFE RESOURCES

PART-TIME SPECIFIC RESOURCES

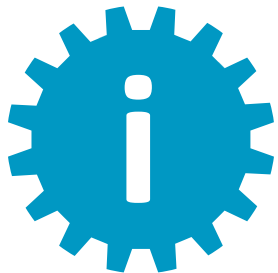
Available earlier than ever, we've got a range of resources explaining everything about Part-Time study for students and practitioners in England:

- [Quick guides](#) on how students apply and repay
- Factsheets covering the key facts
- Films to share on websites/social media
- Main guides explaining everything Part-Time students need to know



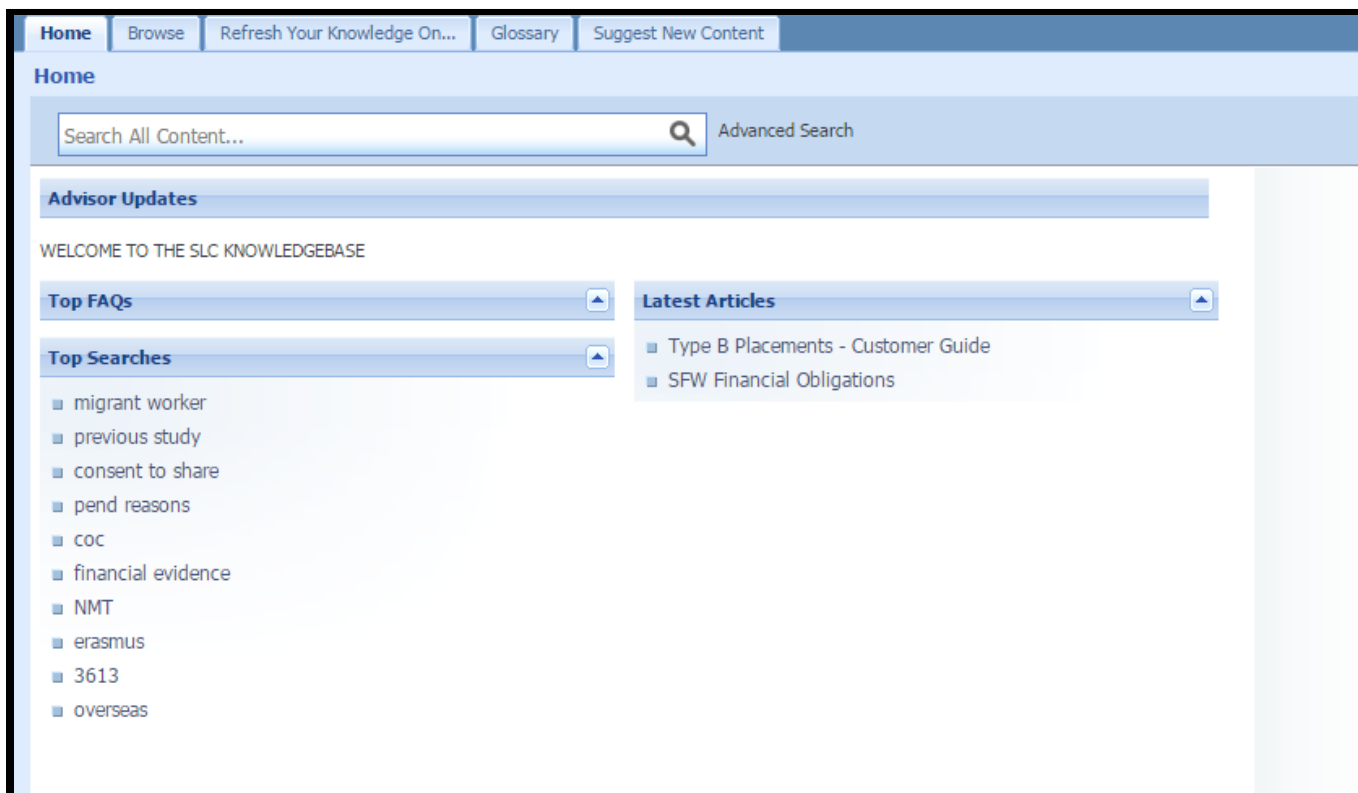
2017/18





SLC ONLINE

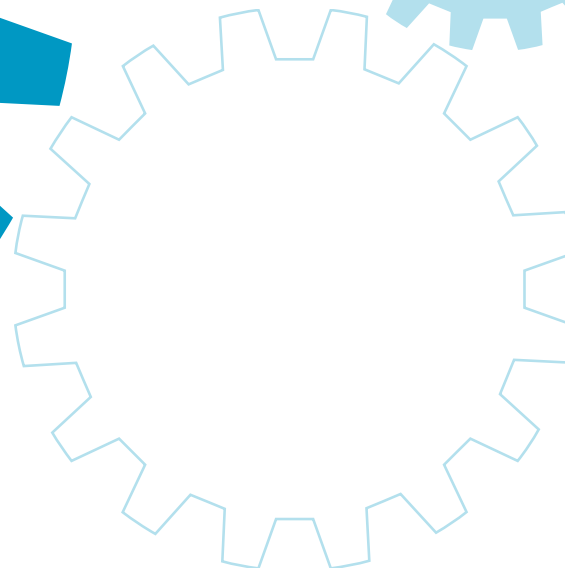
SLC KNOWLEDGEBASE



Need information on a specific area of student finance?



Access Knowledgebase via the [HEP Services Information](#) section on the HEP Services site or search SLC Knowledgebase



/SF_England



/SFEEngland



/SFEFILM

www.gov.uk/studentfinance

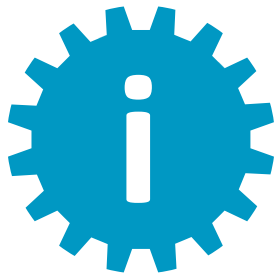


SLC

Student Loans Company




studentfinanceengland
The student finance experts



SFE RESOURCES

GOV.UK – FOR INFORMATION AND APPLICATIONS



Search

Home > Education and learning > Student finance

Student finance

1. Overview

2. [New full-time students](#)

3. [Continuing full-time students](#)

4. [Part-time students](#)

5. [EU students](#)

6. [Extra help](#)

7. [Eligibility](#)

8. [Apply](#)

1. Overview

You may be able to borrow money to help pay for university or college tuition fees and to help with living costs.

You might get [extra money](#) on top of this, for example if you're on a low income, are disabled or have children.

Student finance

[Student finance login](#)

[Apply online for student finance](#)

[Student finance: how to apply](#)

[Student finance forms](#)

[Student finance calculator](#)

[Repaying your student loan](#)

[Contact Student Finance England](#)

[Student finance if you started before 1 September 2012](#)

[More](#)

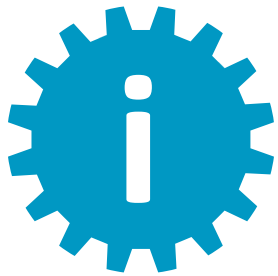
Elsewhere on the web

[Student loans: terms and conditions 2017](#)

www.gov.uk/studentfinance



2017/18



SFE RESOURCES

WWW.THE STUDENT ROOM.CO.UK/STUDENTFINANCE

SFE's dedicated zone on The Student Room has everything students and parents need to understand student finance, applications and repayments:

- Links to Resources
- Step-by-Step Guides
- Q&A Surgeries
- Student Forums
- Official SFE Information



From elsewhere in the UK: student finance wales studentfinance nti SAAS Funding your future

sfe Student Finance Zone

studentfinanceengland

Whether you're thinking about studying, already a student, or even the parent of a student you can find out everything you need to know about student finance.
Brought to you by the Student Loans Company

☒ Apply now! ☐ Clearing made clearer! ☐ Still to apply? ☐ Part-time

Thinking about going to uni or college this year on a full-time course? [Apply now](#) for your student finance.

Full-time

Find out everything you need to know about student finance for full-time students, including what you can get and how to apply. This section also includes information for parents and partners of students.

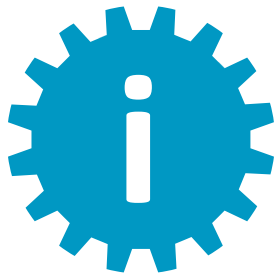
[apply now](#)

Part-time

Information about what student finance is available for students studying a part-time course.

Postgraduate Loan

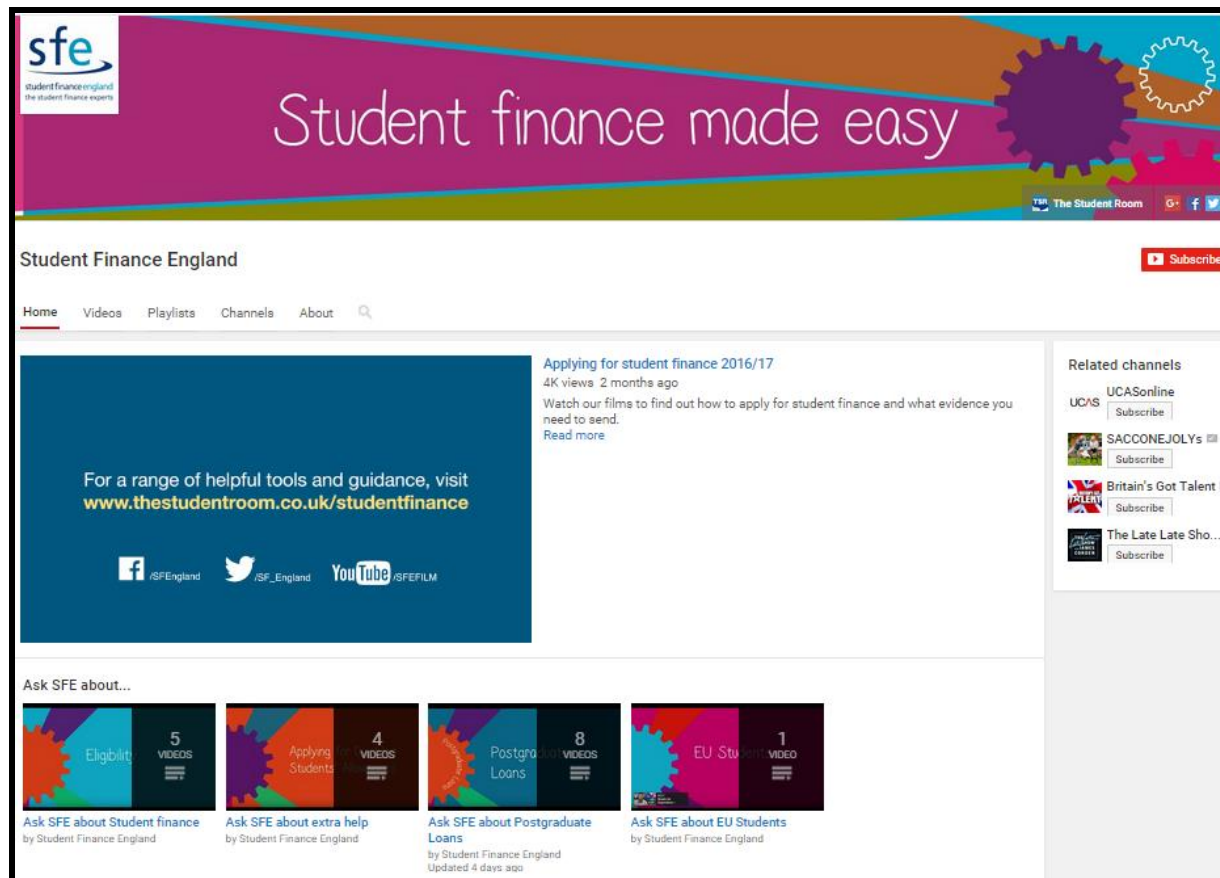
Zoom in to the Postgraduate Loan section

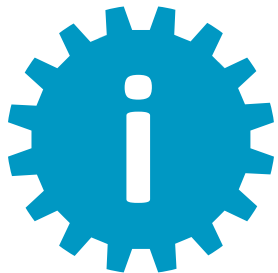


SFE RESOURCES

SFE ON YOUTUBE – WWW.YOUTUBE.COM/SFEFILM

The SFE YouTube channel hosts our range of videos for students, their sponsors and practitioners, covering the main areas of student finance:



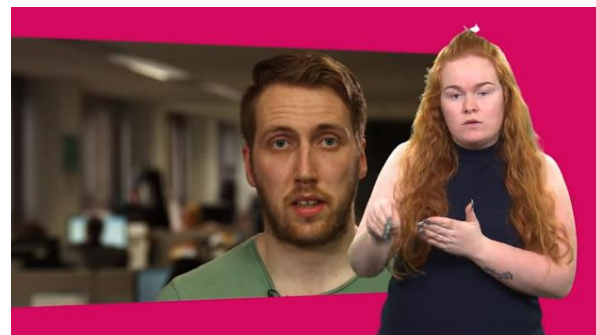


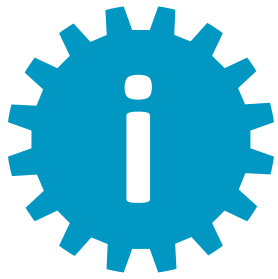
SFE RESOURCES

NEW ASK FILMS – WWW.YOUTUBE.COM/SFEFILM

The new look Ask SFE about films feature staff from across the business providing expert insight into key areas of student finance:

- Cover many aspects of policy, procedure, applications and repayment
- Available in British Sign Language
- Make complex issues easy to understand





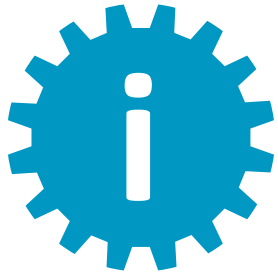
SFE RESOURCES

SFE SOCIAL MEDIA – LATEST NEWS AND UPDATES

The SFE social media pages give up to date information on all aspects of student finance:

- Advice and support on applications
- Answering student/sponsor questions
- facebook.com/SFEngland
- twitter.com/SF_England



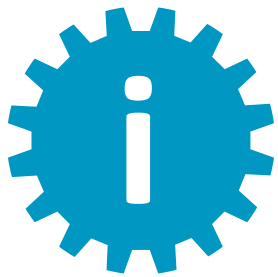


SFE RESOURCES

REPAYMENT RESOURCES

The first cohort of 2012 students who took out loans to pay £9,000 tuition fees entered repayment in April 2016:

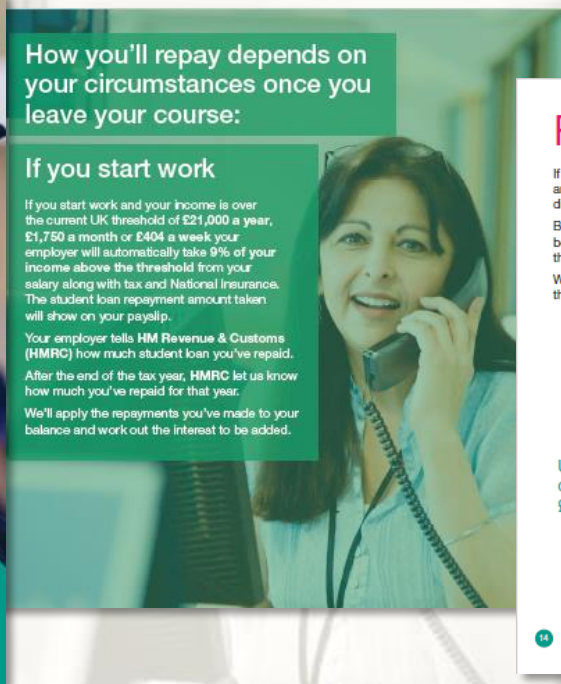
- This date marks the start of their 30 year repayment 'lifespan'
- Many of these customers will have been unaware of their loan balance or interest accrual
- We want to ensure they can locate the right information to understand what this means for them, and how much they are likely to repay
- Dedicated resources have been developed to support this strategy



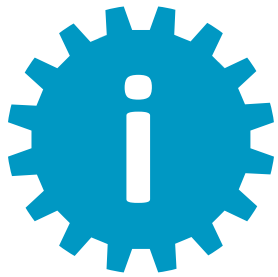
SFE RESOURCES

NEW REPAYMENT RESOURCES

We've produced 'Understanding Your Student Loan Repayment', a new repayment guide for students who are about to leave university or college:



Don't miss out! Visit the Practitioners Website to place your order:
www.practitioners.slc.co.uk/resources/order-forms



SFE RESOURCES

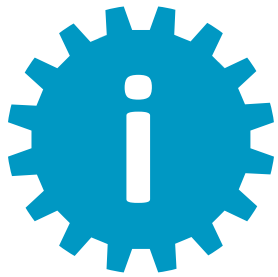
NEW REPAYMENT RESOURCES

Students can find a range of useful information about their loan repayments at www.slc.co.uk/repayment:

- Content helps them understand their repayment plan type
- Take them to the appropriate information
- Plan 2 customers will be directed to the Repayment [Quick Start Guide](#)



The screenshot displays the SLC website's 'Loan repayment' page. At the top, the SLC logo and a search bar are visible. A navigation menu includes links for Home, About us, Services, Stakeholders & Partners, Students and customers, Media, Careers, and Official statistics. The main heading is 'Loan repayment', followed by a sub-heading: 'Your guide to how the student loan repayment system works for undergraduate loans'. On the left, a sidebar lists categories: Parents and partners of students, Students from England, Students from Northern Ireland, Students from Wales, and a highlighted 'Loan repayment' section with a right arrow. Below this, a list of links includes: Make a repayment, Received a letter from us, Completing a form - Help and evidence, Refund and loan cancellation evidence, Let others access your account, Your online account, and Reference guides. The main content area, titled 'These are our most popular topics:', features nine icons with corresponding text links: 'When do you start repaying', 'How much will you repay', 'Current interest rates', 'Received a letter from us?', 'Completing a form - help and advice', 'Make a payment', 'Make an online repayment now', 'Update your contact details', and 'Living overseas'. A 'Sale of Student Loans' link with a money bag icon is positioned at the bottom center.

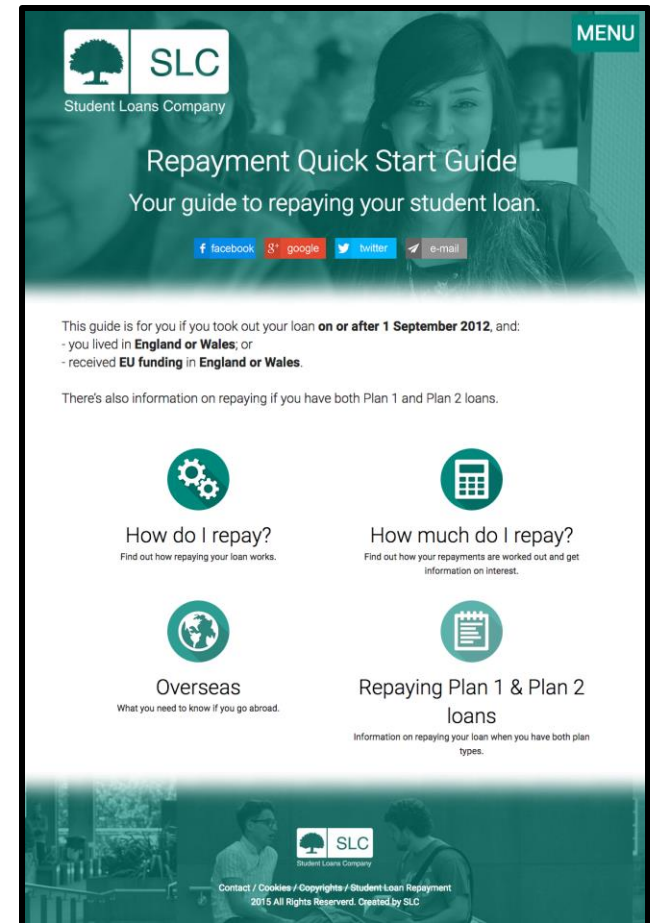


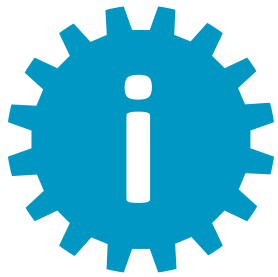
SFE RESOURCES

NEW REPAYMENT RESOURCES

Designed for the way our audience look for Information:

- Looks and feels like an app
- Web font
- Animated elements
- High quality custom photography
- App-like menus





SFE RESOURCES

NEW REPAYMENT RESOURCES

Centrally hosted and managed by SLC so the content is always up to date:

- Professional, clean and simple look
- 100% Responsive
- 100% Accessible
- Built for modern browsers
- Created for touch devices



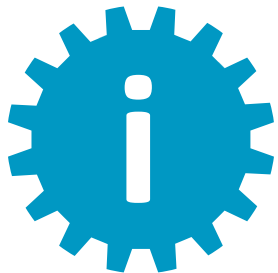
The screenshot shows the SFE Repayment Resources page. At the top, there is a green header with the SLC logo (Student Loans Company) and a 'MENU' button. Below the header, the main heading is 'How do I repay?' followed by a paragraph: 'The way you repay your loan depends on your plan type. This information is for Plan 2 loans. If you have both a Plan 1 and Plan 2 loan you should also read the section [What if I have a Plan 1 and Plan 2 loan?](#)'

The page is divided into two main sections: 'If you're employed' and 'If you're self assessed'. Each section contains a numbered list of steps:

- If you're employed:**
 1. **E21,000p/a**
If your income is over £21,000 a year, £1,750 a month or £454 a week your employer will automatically take 9% of your income above the threshold from your salary along with tax and National Insurance. The student loan repayment amount taken will show on your payslip.
 2. **End of tax year**
At the end of the tax year your employer tells HM Revenue & Customs (HMRC) how much student loan you've repaid.
 3. **HM Revenue & Customs**
HMRC then tells us how much you've repaid in that year and we apply it to your balance.
 4. **SLC**
Student Loans Company
We divide the total amount you've repaid into 12 equal monthly repayments and the interest is calculated and added for each month.
- If you're self assessed:**
 1. **Repayment**
If you're self assessed you'll repay at the same time as you pay your tax.
 2. **On your tax year**
When you fill in your tax return you should indicate you have a student loan. HMRC will then know to calculate how much you should repay based on your earnings for the tax year.
 3. **HM Revenue & Customs**
HMRC will let you know your total tax liability for the year which will include any student loan repayments you are due to make. You'll repay to HMRC directly.
 4. **HM Revenue & Customs** and **SLC**
Student Loans Company
HMRC then tells us the total amount of student loan repayments you've made in the tax year.

At the bottom, there is a final step:

5. **Repayment total**
The repayment total is applied to your account as a single lump sum along with the interest.



SFE RESOURCES

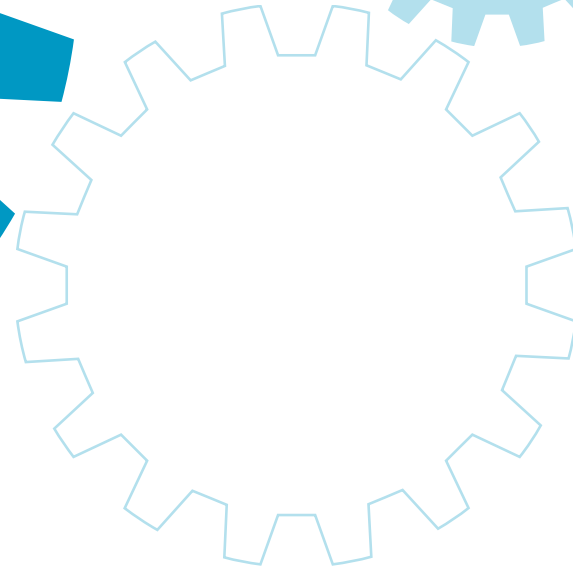
NEW REPAYMENT RESOURCES

The repayment tool provides easy to understand, consistent and accurate information, saving you time researching and updating your own website:

- A button link pack will allow it to be easily embedded on your website*
- The button will link to the guide which will display as a web page on a computer but will look and behave like an 'app' on a hand held device
- We recognise our delivery partners are often the go to, trusted source of guidance and information for students and parents
- You can help us help them by sharing our resources, thank you!



*Accessed from the ['Tools and Widgets'](#) option in the Resources section of the SFE Practitioners Website!



/SF_England



/SFEEngland



/SFEFILM

www.gov.uk/studentfinance

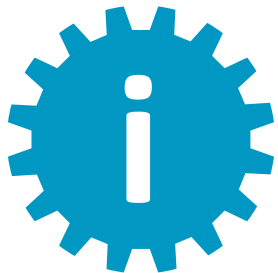


SLC

Student Loans Company

sfe

student finance england
The student finance experts



YOUR VIEWS MATTER!!

www.tellsic.co.uk/R.aspx?a=405&as=CN4aN1R9Lv

As a valued partner, your opinions and views on the effectiveness of our engagements and service are always welcomed and appreciated:

Please take a few minutes and complete our online survey to...

- Review events attended

And give your suggestions for...

- Content for future events
- New/enhanced resources

The screenshot shows a survey form with the following elements:

- Logos at the top: 'sfe' (student finance england), 'student finance wales / cyllid myfyrwyr cymru', and 'studentfinance ni'.
- A progress bar labeled 'YOUR PROGRESS'.
- A question: 'Which Funding Information Partners Account Manager facilitated your event?' with the instruction 'Please select one response only.' and a dropdown menu.
- A question: 'Date of the event?' with the instruction 'Please choose a date or click on Next below if you can't remember.' and three dropdown menus for 'Select a month.', 'Select a day.', and 'Select a year.'.
- A 'Next' button.



<https://www.tellsic.co.uk/R.aspx?a=405&as=CN4aN1R9Lv>