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Understanding the experience of students from the LGBTQ+ community

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Background

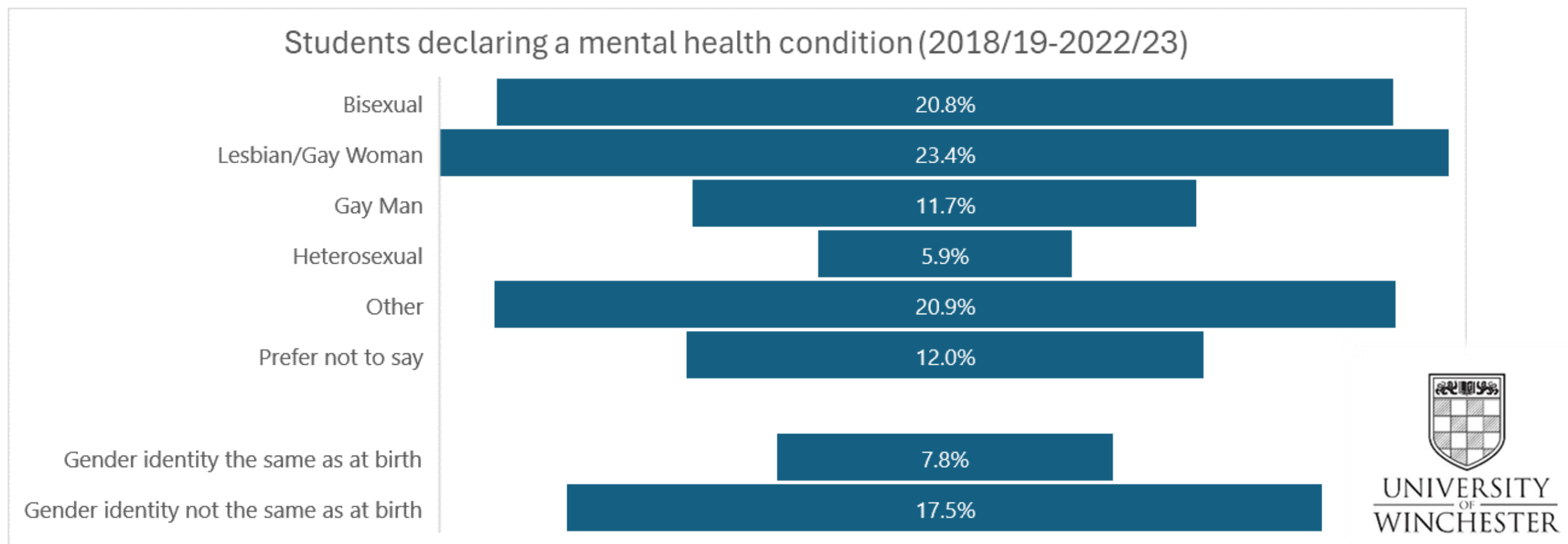
- Alterline's Widening Participation Pulse identified a number of areas which students from the LGBTQ+ community had more negative experiences
- Followed up with 28 interviews to understand the story behind this data
- A summary of the report can be accessed here:
<https://tinyurl.com/4x2b8ade>

10% of the full report for NEON attendees quote code: NEON24



University of Winchester (HE Provider Engagement)

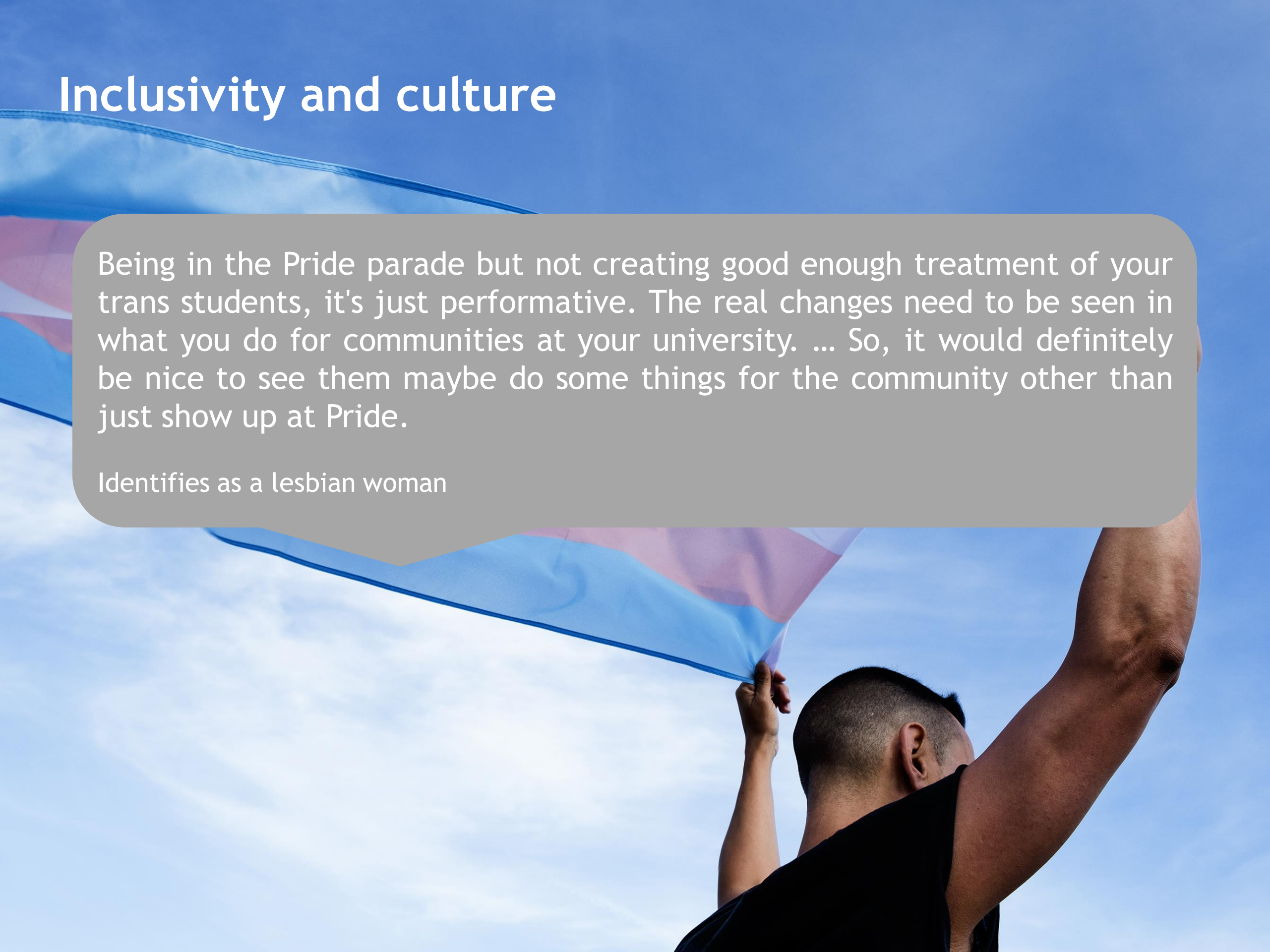
- LGBT+ identified under new Equality of Opportunity Risk Register (EORR)
- Internal data identifying high prevalence of mental health declarations amongst LGBT+ students.
- Being Well, Doing Well Survey: LGBT+ students most likely to have *low life satisfaction* and *current mental health difficulty*.
- Commitment under APP 2024/25 -2027/28 (Wave 1 provider)



Inclusivity and culture

Being in the Pride parade but not creating good enough treatment of your trans students, it's just performative. The real changes need to be seen in what you do for communities at your university. ... So, it would definitely be nice to see them maybe do some things for the community other than just show up at Pride.

Identifies as a lesbian woman



Belonging and the role of the LGBTQ+ society

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have not attended an event or the society

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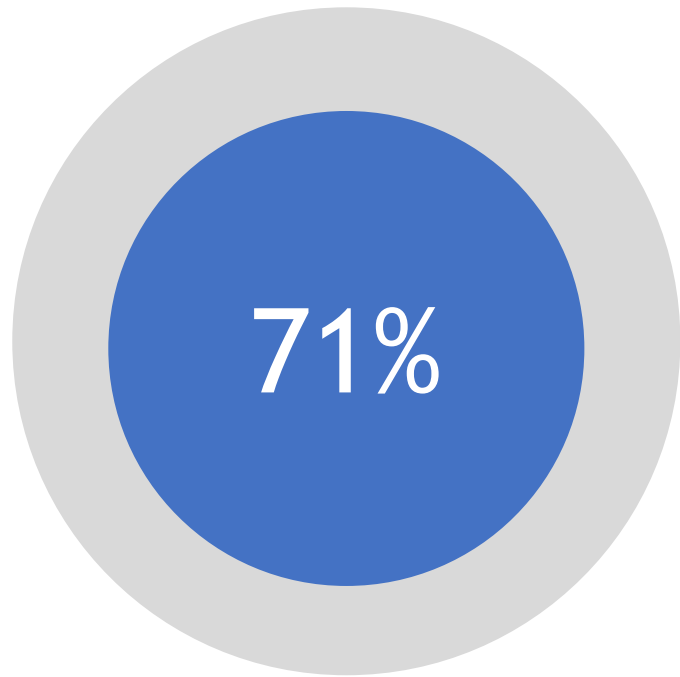
have attended events but are not members of the society



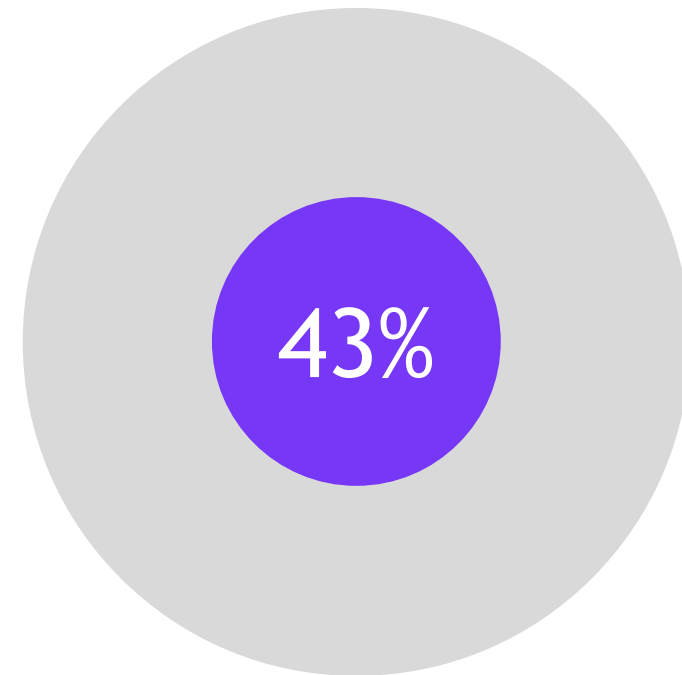
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are members of the society and attend events regularly

Mental health and its impact on retention



% of students from the LGBTQ+ community who have considered dropping out said this was due to 'My mental health was too poor to continue'.



of the national sample of everyone else who have considered dropping out, said this was due to 'My mental health was too poor to continue'.

University of Winchester (HE Provider next steps)



ACCESS AND PARTICIPATION PLAN 2024-2028

"Championing widening access and participation locally, nationally and globally."

Enhanced Mental Health and Wellbeing Strategy and Initiatives:

- Conduct further research to better understand the student experiences of LGBT* students.
- Establishment and delivery of a Mental Health and Wellbeing (MHWB) Communications and Campaigns Plan – inc. targeted messaging/campaigns for specific cohorts e.g. Non-white and LGBT*
- Provide additional training and support for MHWB staff to better understand and support student groups e.g., LGBT* students.

CUSTOMER
SERVICE
EXCELLENCE



Student Support and Success Department
Customer Service Excellence Award (Customer Insight)

University Mental Health Charter

An initiative by
**student
minds**



University
Mental Health
Charter

Operational Plan

Questions



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